

logicpath

Password Reset

2020

3325 Paddocks Pkwy, Ste 400 Suwanee GA 30024

\$\$\ldots\$1.877.495.0687
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678.679.5191

info@logicpath.com ⊕ www.logicpath.com





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Follow these steps to reset your password.

- 1. Go to the same C3 Financial login screen as usual
- 2. Enter your Username and tab over to Password Box (Do not enter a password but be sure to click in the box)
- 3. Make sure the Client Identifier populates
- 4. Click on the "Reset Password" link
- 5. A temporary password will be sent to your email address
- 6. Sample email you will receive:

From: C3 Alerts <<u>no-reply@cetologic.com</u>> Date: March 1, 2017 at 7:10:38 PM EST To: <<u>dwaustin10@yahoo.com</u>> Subject: C3 Account Password Reset Reply-To: <<u>no-reply@cetologic.com</u>>

Your request to reset your Ceto Cash Calculator account password is complete. Your new temporary password is: temporary6&. Please visit <u>https://c3financial.cetologic.com</u> and login with your username and new password.

- 7. Enter temporary password and click enter (Username, password and client identifier should all be on the screen at this time)
- 8. User will be directed to a "Change Password Screen" where they must change their password.

9. Click ok and you will be directed to your branch landing page as usual.



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